



CHENEY SCHOOL

Think for yourself, act for others

Headteacher: Mr Rob Pavey

Cheney School
Cheney Lane
Headington
OX3 7QH

Tel: 01865 765 726

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Laura Waller, Head of Finance

14 December 2020

Dear Parents and Carers,

Free School Meals Vouchers over Christmas

Building on the significant support given to the most vulnerable during the pandemic, the new £170m Covid Winter Grant Scheme announced in November will continue to provide Free School Meals over the Christmas holidays.

Cheney School will, as a result, be able to provide vouchers over the Christmas holiday for families whose children are eligible for benefits-related Free School Meals.

We are aware that not everyone who is entitled to the FSM system are enrolled in the scheme, and that circumstances may have changed for a number of others. We would encourage families who have suffered a drop in income to consider applying. Not only do students eat for free, but the school also receive additional funding.

You can find an application form on the [Cheney school website](#) under Pastoral Care, and the Catering option. Please complete the application form and return it to school for the attention of the Finance department. This can be done in hard copy, or emailed to:

Finance@cheney.oxon.sch.uk

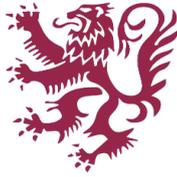
Details of the new FSM scheme

Previously, the school used the DfE voucher provider – Edenred, but this is no longer available. We will instead be using: [Wonde](#). Therefore, to ensure we can send you your vouchers successfully please ensure the school office has your up-to-date contact details, especially if you have recently changed your mobile number or email address. Vouchers can be sent using both, to help you receive this funding, but you will only be able to redeem the value once.

Funding will be provided at a rate of £15 per week. Eligible pupils will receive a voucher for the full Christmas period of £30 in one voucher.

You will receive an email/text from Wonde to say you have been issued with a voucher on Monday, 21st December. Once received, please follow these step-by-step instructions:

- Click to redeem voucher
- You will be taken to a page where you will need to enter either your email address or your phone number, then press 'continue'
- You will be asked to create an account and give some more contact details. Please ensure you tick the box to agree to the terms and conditions, before pressing 'save and continue'
- You will then be asked to check your inbox to confirm your email address
- Once you have received the email, press the 'confirm email address' box
- You can now select which supermarket you would like your vouchers from:



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- Asda (may take up to 12 hours to be received once selected)
- Aldi
- Iceland
- Morrisons (may take up to 12 hours to be received once selected)
- Sainsbury's
- Tesco
- McColl's
- Waitrose

Select your choice and click 'confirm'

- Once confirmed, make a note of the PIN and press 'view voucher'
- Your PIN may be needed to access the voucher – this depends on the retailer
- Press 'Go to Digital Gift Card'.

You should now be able to access your voucher and spend it.

Please note: some retailers restrict the items that you are able to purchase using these vouchers, and will not allow the purchase of alcohol or cigarettes.

[FAQs](#) provided by Wonde should answer most queries.

Free School Meal Voucher FAQs

If I don't spend the whole voucher in one visit, can I keep it to use on my next shop?

Yes, you can. If your shopping comes to more than the voucher total, you will need to pay the remaining balance using another method (i.e. debit card).

Can I change my choice of retailer?

Once you have selected the retailer you will be unable to change this. For all future vouchers you receive, you will be able to select a different retailer.

Can I use the voucher on my mobile phone?

Yes, you can.

I'm having trouble using my voucher in-store, what should I do?

Please contact the supermarkets directly who will be able to help you

I have only received a voucher for one of my children?

Your school may have ordered one voucher to cover all of your children. Please speak to them about this, particularly if your children attend different schools.

Kind regards

Laura Waller

Head of Finance

finance@cheney.oxon.sch.uk